

PENN STATE
OFFICE OF
PHYSICAL PLANT
SERVICE • STEWARDSHIP • SAFETY

MISSION

OPP stewards Penn State's physical plant and provides quality facility services and safety programs in support of the University's mission.

VISION

We exceed customer expectations.
We provide excellent value.
We enjoy coming to work.
We are recognized nationally for excellence in facilities, environmental, and safety management.

GUIDING PRINCIPLES

We value and empower our employees.
We collaborate with academia.
We are committed to diversity.
We foster creativity, teamwork, and communication.
We champion the University's commitment to sustainability.
We provide an enjoyable, healthy, and safe work environment.
We value leadership, accountability, and professionalism.

STRATEGIC PLAN 2014-2018

GOALS

Improve Operational Effectiveness

- Implement Facilities Asset Management (FAM)
- Develop and implement the IT master plan
- Collect and distribute data to improve operations

Foster a highly engaged workforce

- Develop a retention strategy
- Develop a robust training strategy
- Develop a succession plan strategy

Enhance relationships with customers

- Strengthen service to Commonwealth campuses
- Develop a communications strategic plan
- Expand academic partnerships
- Identify external constituents and develop strategies to enhance relationships

Enhance and preserve the University's infrastructure and grounds

- Implement the 2014-2018 Capital Plan
- Develop and implement an integrated design and delivery process
- Reduce energy consumption

www.opp.psu.edu/strategic-plan

Office of Physical Plant is a unit of Penn State's
Finance and Business organization